

**Thank you for visiting Medistry's website.**

## **Privacy Policy**

This privacy policy discloses the privacy practices for this website, <http://www.nic.med> or <http://www.trust.med> (the "Website"). By using the Website you agree to the privacy practices disclosed below, as well as the Terms [\[LINK HERE\]](#) and other reference links. "You" means the individual using this Website, on behalf of himself or herself, and on behalf of this individual's employer or other organization. "Medistry" means Medistry LLC, its owners, investors and partners, including Cleveland Clinic and Second Generation.

### **User Name and Password.**

In the event you access any service requiring a User Name and Password, you are solely responsible for keeping such User Name and Password strictly confidential.

### **Personal Information.**

You can access and browse the entire Website at any time without providing any personal information. Medistry does not collect information that would personally identify you unless you choose to provide it. In addition, Medistry does not share any personally identifiable information of any individual with any third party unrelated to Medistry, except in situations where Medistry must provide information for legal purposes or investigations, or as otherwise expressly permitted herein. Medistry only sends email to you if you have elected to receive it. If Medistry determines that any account with Medistry is being used for the purpose of sending spam or engaging in malicious activities, Medistry will take action to shut it down as soon as possible.

### **Non-Personal Information.**

Medistry collects non-personal information such as website usage, traffic patterns, site performance and related statistics based on Medistry's tracking of your visits to the Website.

### **IP Addresses.**

The Web server automatically collects the IP (which stands for Internet Protocol) address of the computers that access the Website. An IP address is a number that is assigned to your computer when you access the Internet. It is not truly personally identifiable information because many different individuals can access the Internet via the same computer. Medistry uses this information in aggregate form to understand how Medistry's site is being used and how Medistry can better serve visitors. Please note that although such information is not personally identifiable, Medistry can determine from an IP address a visitor's Internet Service Provider and the geographic location of his or her point of connectivity. Medistry will not give any information about you to others without your express permission, except as provided expressly here.

### **Forms.**

The Website uses forms in which you may voluntarily give Medistry to provide feedback or contact information (like your name, address, phone number, and email address) so you can create an account, place orders, request information, etc. Medistry may share specific information with business partners or contractors when the information is needed to fulfill your request for a product or service. Medistry also uses your contact information when it will be important for Medistry to contact you regarding functionality changes to Medistry's products, the Website, new services and special offers Medistry thinks you will find valuable, and provide customer service. In some cases, telephone numbers, email addresses or return addresses are required so that

Medistry can supply requested information to you, and in other cases, correct names and addresses are required to process credit card payments.

After you fill out a form, Medistry may contact you with follow-up information (unless you have checked an "opt-out" box on the form). Medistry does not provide any information supplied on Medistry's web forms to any outside organization for any reason (other than where Medistry may be required to by law, or as necessary to process credit card information). Medistry does not save this personal information for any other reason.

Medistry uses information gathered about you from Medistry's the Website statistics via log files provided by third party tracking partners (for example your IP address) to help diagnose problems with Medistry's server, and to administer the Website. Medistry also gathers broad demographic information from this data to help Medistry improve the Website and your experience. This information collection is not linked to any personally identifiable information. The Website uses cookies to keep track of your session information and to provide you with customized information. Medistry does link the information Medistry stores in cookies to personally identifiable information you submit while on the Website.

### **Surveys.**

Occasionally, Medistry may survey visitors to the Website. The information from these surveys is used in aggregate form to help Medistry understand the needs of Medistry's visitors so that Medistry can improve the Website. Medistry generally does not ask for information in surveys that would personally identify you. If Medistry does request contact information for follow-up, you may decline to provide it. If survey respondents provide personal information (such as an email address) in a survey, it is shared only with those people who need to see it to respond to the question or request.

### **Cookies.**

Medistry may use both session ID cookies and persistent cookies. A session ID cookie expires when you close your browser. Session cookies track a visitor's path through Medistry's site during a visit, to help Medistry understand how people use the Website. A persistent cookie remains on your hard drive for an extended period of time. Persistent cookies to recognize a repeat visitor, enabling Medistry the opportunity to offer the visitor a set of services or information requested in a previous visit. You can remove persistent cookies by following directions provided by your internet browser. Medistry also may use cookies to store your username if you request to remember your username during login. That information will be used to pre-fill the login form at a later time. If you are referred to the Website through an advertisements or a partner, Medistry will store the referral information in the cookies.

As mentioned, Medistry collects information about visitors to the Website using "first party cookies", which are alphanumeric identifiers that Medistry transfers to your computer's hard drive through your web browser. Cookies are never associated with specific personal identities. First party cookies are distinct from third party cookies that they are created and directly served by the company hosting the website. You can delete Medistry's cookies at any time. The "help" section, located on the toolbar of most browsers, will tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie or how to disable cookies altogether. Since cookies allow you to take full advantage of some of the Website's best features, Medistry recommends that you leave them turned on.

### **When Medistry Discloses Information.**

Medistry may provide personally identifiable information and non-personally-identifiable information to other businesses or persons for the sole purpose of processing such information on Medistry's behalf. Medistry

requires that these parties agree to process such information in compliance with this Privacy Policy, and Medistry uses reasonable efforts to limit their use of such information and to use other appropriate confidentiality and security measures. Medistry does not share your personally identifiable information (such as name or email address) with other third party companies for their commercial or marketing use without your consent. Medistry may share non-personally-identifiable information (such as anonymous user usage data, referring/exit pages and URLs, platform types, number of clicks, etc.) with interested third parties to assist them in understanding the usage patterns for certain content, services, advertisements, promotions, and/or functionality on the Website. Medistry may release personally identifiable information and/or non-personally-identifiable information if required to do so by law, or in the good faith belief that such action is necessary to comply with state and federal laws, rules or regulations or respond to a court order, subpoena, or search warrant. Medistry also reserves the right to disclose personally identifiable information and/or non-personally-identifiable information that Medistry believes, in good faith, is appropriate or necessary to enforce Medistry's Terms or Privacy Policy, take precautions against liability, to investigate and defend Medistry against any third party claims or allegations, to assist government enforcement agencies, to protect the security or integrity of the Website, and to protect the rights, property, or personal safety of Medistry, Medistry's users or others.

### **Your Decision/Your Choices.**

You may, of course, decline to submit personally identifiable information through the Website, but understand, in which case Medistry may not be able to provide certain services to you.

### **Email Phishing.**

"Phishing" is a scam designed to steal your personal information. If you receive an email that looks like it is from Medistry asking you for your personal information, do not respond. Medistry will never request your password, user name, credit card information or other personal information through email.

### **Special Note to International Users.**

The Website is hosted in the United States and is intended for and directed to users in the United States. If you are accessing the Website from the European Union, Australia, Asia, or any other region with laws or regulations governing personal data collection, use, and disclosure, that differ from United States laws, please be advised that through your continued use of the Website, which is governed by U.S. law, this Privacy Policy, and Medistry's Terms, you are transferring your personal information to the United States and you consent to that transfer, and agree to personal jurisdiction within the United States related to your use of the Website, and agree to hold Medistry harmless related to your voluntary actions..

### **Changes and Updates to this Website Privacy Policy.**

This Privacy Policy may be revised periodically and this will be reflected by the date below. Please revisit this page to stay aware of any changes. Your continued use of the Website constitutes your agreement to this Privacy Policy and any future revisions Medistry may make from time to time. If you have any questions about this Privacy Policy, please contact Medistry at:

Address: Medistry LLC  
9500 Euclid Avenue  
Cleveland, Ohio 44095  
Attention: Joe Turk

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**Limitation of Liability.**

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**Other Services.**

Other services provided by Medistry on this Website may require you to agree to additional terms.

If you have any questions about Medistry’s privacy policy or Medistry’s use of information gathered through Medistry’s Website, please contact Medistry’s Webmaster at [webmail@ccf.org](mailto:webmail@ccf.org).

**BY USING THIS WEBSITE, YOU ACCEPT THESE TERMS.**